

# **Datacard® Card Printer**

## **Limited Warranty**

### **Including the Following Models:**

#### **SP Plus Series Card Printers**

#### **INSPECTION OF PRODUCT UPON RECEIPT**

You must examine all components of your Datacard® brand card printer delivered to you herewith immediately upon receipt. In the event that any component is missing, damaged or visibly defective, you must notify Datacard or the Reseller who sold you the product within thirty (30) days from the date of delivery of the product. If you fail to give notice as required, you will be deemed to have accepted the product and waived any claim you may have against Datacard and/or the Reseller with respect to damage or defects discoverable at delivery.

#### **PRINTER WARRANTY**

Datacard warrants that your card printer ("Printer") will be free from defects in materials or workmanship for a period of twenty-four (24) months. The warranty period will start at the date of installation; provided however; in no event shall the warranty period exceed 25 months from date of shipment from Datacard.

If the Printer proves to be defective in materials or workmanship during the warranty period, Datacard will, at its option, repair, replace or refund the price paid for the Printer. A Printer that is repaired or replaced under the warranty will be warranted for the remainder of the original warranty period or ninety (90) days, whichever is longer.

Repairs, adjustments or parts replacement required due to accident, abuse, misuse, unauthorized modification or maintenance of the Printer or software, or the use of peripherals, supplies or software that are not supplied by Datacard will be charged using Datacard's then current rates.

In order to make a warranty claim you must first contact Datacard's Technical Phone Support or a Datacard authorized service provider. You will be responsible for packaging the Printer for shipment and the costs of shipping and insurance of the Printer from the point of use of the Printer to Datacard or a designated Datacard service provider. Datacard or the designated service provider will bear the costs of shipping and insuring the Printer from the repair location to the address from which the Printer was shipped.

#### **FACTORY REFURBISHED PRINTER WARRANTY**

Datacard warrants that your refurbished card printer ("Refurbished Printer") will be free from defects in materials or workmanship for a period of ninety (90) days. The warranty period will start at the date of installation, provided however, in no event shall the warranty period exceed 120 days from date of shipment from Datacard.

If the Refurbished Printer proves to be defective in materials or workmanship during the warranty period, Datacard will, at its option, repair, replace or refund the price paid for the Refurbished Printer. A Refurbished Printer that is repaired or replaced under the warranty will be warranted for the remainder of the original warranty.

Repairs, adjustments or parts replacement required due to accident, abuse, misuse, unauthorized modification or maintenance of the Refurbished Printer or software, or the use of peripherals, supplies or software with that are not supplied by Datacard will be charged using Datacard's then current rates.

In order to make a warranty claim you must first contact Datacard's Technical Phone Support or a Datacard authorized service provider. You will be responsible for packaging the Refurbished Printer for shipment and the costs of shipping and insurance of the Refurbished Printer from the point of use of the Refurbished Printer to Datacard or a designated Datacard service provider. Datacard or the designated service provider will bear the costs of shipping and insuring the Refurbished Printer from the repair location to the address from which the Refurbished Printer was shipped.

#### **PRINT HEAD WARRANTY**

Datacard warrants that the thermal print head supplied with your Printer shall be free from defects in materials and workmanship for a period of twenty-four (24) months. The warranty period will start at the date of installation of the Printer, provided however; in no event shall the warranty period exceed twenty-five (25) months from date of shipment from Datacard. Datacard reserves the right to inspect any print heads for which warranty service is requested.

In the event you believe a print head is defective you should call your service provider for assistance. In the event the print head is found to be defective, Datacard, as its sole obligation under this Warranty, will replace the defective print head or refund the purchase price of the printhead. The replacement print head will carry a ninety (90) day warranty or the remainder of the original warranty, whichever is longer.

Repairs, adjustments or parts replacement required due to accident, abuse, misuse or unauthorized modifications, or maintenance to the Printer or software or the use of peripherals, supplies, or software that are not supplied by Datacard will be charged using Datacard's then current rates.

#### **LIMITATION OF LIABILITY**

THE FOREGOING WARRANTIES ARE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

PURCHASER'S SOLE REMEDY FOR BREACH OF THIS LIMITED WARRANTY SHALL BE AS EXPRESSLY SET FORTH ABOVE. NEITHER DATACARD NOR THE RESELLER OF THE EQUIPMENT OR SYSTEMS SET FORTH ABOVE SHALL BE LIABLE TO YOU FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR OTHER SIMILAR DAMAGES OR CLAIMS, INCLUDING LOSS OF PROFITS, LOSS OF USE, OR ANY OTHER COMMERCIAL DAMAGE EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND IN NO EVENT SHALL DATACARD OR ITS RESELLER'S LIABILITY FOR ANY DAMAGES TO YOU OR ANY THIRD PARTY EXCEED THE PRICE PAID FOR THE PRINTER REGARDLESS OF THE NATURE OR FORM OF THE CLAIM.